WHY implement community-led monitoring (CLM)?

To increase service access where it is limited
To improve service quality where poor and unfairly
To improve trust and accountability, and strengthen communication; where clients are lost to follow-up or face stigma and discrimination when obtaining services
To facilitate closer working partnerships between communities, providers, and government bodies to ensure sustainability of results

CLM is geared towards empowering communities to gather, analyze, and apply data to inform advocacy and hold stakeholders accountable. CLM has the potential to influence program development, donor and domestic funding allocations, and policy and strategy revisions necessary for smoother and more successful transitions.

WHAT is CLM?

CLM is a process of gathering qualitative and quantitative data or information to improve health services. It involves monitoring health services and end-for-end communities with expert support. CLM is routine, relevant, and leads to advocacy and co-creation of solutions.

CLM is not community-level indicators within monitoring and evaluation (M&E) systems, periodic assessments to ensure service delivery, community surveys, or research on community experiences. CLM is not a ‘watchdogging’ mechanism, pitting communities against service providers, stakeholders or grant principal recipients or sub-recipients.

WHO is CLM for?

The communities or end users of health services should design and implement CLM.

CLM is geared towards empowering communities to gather, analyze, and apply data to inform advocacy and hold stakeholders accountable. Successful CLM is conducted in partnerships and creates a structured, supported, meaningful, and accountable process that provides communities with a voice in decision-making, planning, implementation, and evaluation of the services that their lives and health depend on.

HOW is CLM implemented?

WHEN support is needed, communities and end-users are trained in CLM methods and then meaningfully participate in the systematic collection, management, analysis, dissemination, and application of data.

TOO LS to implement CLM

CLM and find relevant resources?

WHERE can I learn more about CLM and find relevant resources?

Stop TB Partnership’s Community-Led Monitoring Framework
Health Gap’s Why is Data Important in Advocacy
Accountability International’s African HIV Financing Scorecard – 2019
The Global Fund’s Towards a Common Understanding of Community-Led Monitoring and Advocacy
GAR50, PEPFAR, and the EU’s Making Community-Led Monitoring Systems Work for Key Populations
MPact’s Community-Led Monitoring Brief
MPact’s Global Health and Rights Survey – 2019
Earnest’s Community-Led Monitoring Technical Guide
Health Gap’s “Data and Inequality” report
Health Gap’s “The Activist’s Guide to Data Collection”